ECI LBMH RELEASE NOTES: VERSION 32.0

What's New and Exciting at ECI?

We are working on major enhancements for your ECI platforms, Spruce and RockSolid MAX, coming this year. These updates are designed to streamline your workflows, boost productivity, and provide you with powerful new tools tailored to your business needs.

To ensure you are aware of these changes, we are adding a What's New section to the release notes and the Help System to provide an overview of the changes we are working on and how they will benefit your business.

Going Live: Cognytics Analytics Uses ERP Data to Build Business Intelligence Dashboards!

ECI Cognytics Analytics is a powerful business intelligence tool that provides interactive dashboards offering a real-time, visual view of your business profitability from your internal Spruce and RockSolid MAX data!

You can select the most meaningful metrics for your business and access the data instantly on your dashboard. Leverage graphical analytics to make business decisions based on facts versus gut instinct.

Data is linked directly to transactions, payment data, and inventory costs. Predefined charts and queries help you easily understand business trends, but you can also build your own dashboards to investigate the data further.

Spruce Cloud customers will automatically have access to Cognytics in version 32.0 for 2 users, and you can add additional users by contacting the Aftermarket Sales team. Customers with iDashboards who add Cognytics can initially run both platforms until the beginning of June. RockSolid MAX Cloud customers who do not already have Cognytics access can sign up by contacting the Aftermarket Sales team.

Drypowder Acquisition Leading to New AR Payments Opportunities!

We are expanding our Accounts Receivable strategy using a new ECI acquisition, Drypowder, which can transform how you get paid and manage your cash flow! Based on early customer feedback, we are investing heavily to deliver an AR experience that is smarter, faster, and more seamless for both you and your customers. What you'll get is an intuitive customer payment portal, cutting-edge automation, and powerful AR management features—all crafted to help you get paid faster, boost efficiency, and gain crystal-clear visibility into your receivables. Plus, your customers will love the convenience and control of our easy, self-service options.

We are looking for early adopters to help us advance our strategy! If you are interested in learning more, click Be A Drypowder Early Adopter to get started.

Major Features of Release 32.0

Viewing Copies of Reports Side by Side (Ideas Portal)

When you need to compare the results of a report based on different or related criteria, it is useful to generate the reports and then review them side by side. This feature already existed for documents, so we expanded it to apply to all reports in the application. We prioritized this feature based on feedback in the Ideas Portal. To learn more about this report feature, see Comparing Copies of Reports Side by Side.

ACE Rewards Web Credentials Update Complete

In November, ACE updated their credentials for businesses that use the ACE Rewards program, so we made changes on your behalf to prevent a service interruption. You can see these changes in the section, Update to ACE Rewards Web Credentials Complete.

Update to the Vendor EDI Bulk Receive Transaction

In response to a customer defect, we have updated the Bulk Receive transaction process in the Vendor EDI form. See Update to the Vendor EDI Bulk Receive Transaction for more.

New Grace Period Setting for Ecommerce Solutions

Originally, the Grace Period parameter (*Parameter Settings > Receivables > Grace Period (Days)*) was added to allow customers additional time to send an account payment by mail. Some ecommerce customers noted that since online payments can be auto-posted, the Grace Period should not apply to them. To address this, we have added a new parameter that lets your business choose whether to apply the Grace Period logic to auto-posted online payments, which is covered in Parameter Manages Grace Period for Auto-Posted Payments.

New Tab Shows Open and Posted Credits Online (Spruce eCommerce Only)

Your customers have asked for a way to view the credits you apply to their accounts and jobs, so they can see the discounts and AR credit adjustments (Payments, Discounts, AR Payment Adjustments, and Returns) specific to their payments and returns. Some of these discounts and credit adjustments you have already applied, and some will be applied in the future. We have added a **Credits** tab to their My Account page to display this information. Administrators can determine who can view this tab using new settings in the EvolutionX system. To learn more about this new feature, see Viewing Open and Posted Credits (SPEC Only).

Global Updates

Comparing Copies of Reports Side by Side

The Document Viewer includes a feature that lets you open a copy of an existing document for comparison. We added this feature to the Reports subsystems so you can generate a report preview, open a copy, change the report criteria, and then review the two reports side by side. The example we use here is the Invoice Ticket Summary report, but it works for any report in the application. You must have report access credentials to use this feature. You can create unlimited copies of these reports (and documents) for comparison.

To view reports of the same type side-by-side:

1. From the Main Menu, choose the application area > Reports > and the Report from the menu. In this case, **Point of Sale > Reports > Invoices and Tickets**.
2. Choose criteria for the report.
   In this case, we selected all of the Invoices for the date range 11/30/2025 to 12/30/2025.
3. Choose **Preview (F8)** to display the results.

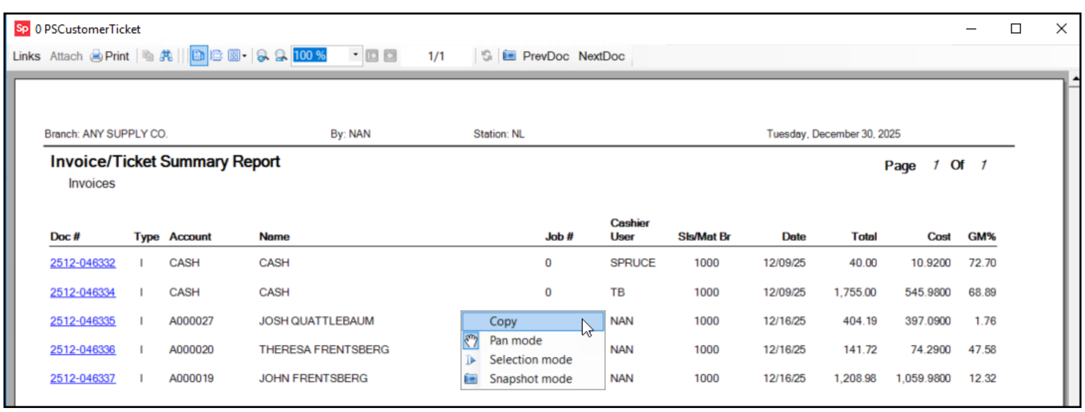


Figure 1. PS Customer Ticket > Copy Option Displaying

4. Right-click the report and choose **Copy**. Then drag the copy of the report off to the side.
5. Return to the report settings form and choose different criteria for the report.
   You can also open a new report with related data to make this comparison. In this case, we choose the same date range but a single User ID.
6. Choose **Preview (F8)** again and display the two reports side by side.

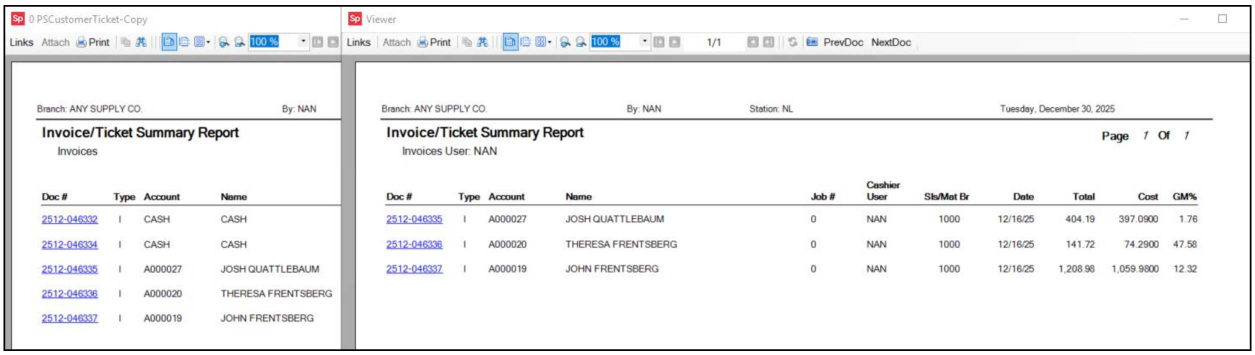


Figure 2. PS Customer Ticket > Two Versions of the Report Side by Side

Note: You cannot use the Format settings to change the style of a copied document; only the original version of the document allows you to change the Format.

Update to ACE Rewards Web Credentials Complete

ACE has updated the web service credentials we use to connect your business to their ACE Rewards program. This change improves security and ensures continued successful system integration. If you use ACE as a supplier and participate in the ACE Rewards program, we have pushed these credentials out to your system, so there is no interruption in transmission or communication. These credentials are visible in the EDI Parameters form in the User ID and Password fields.

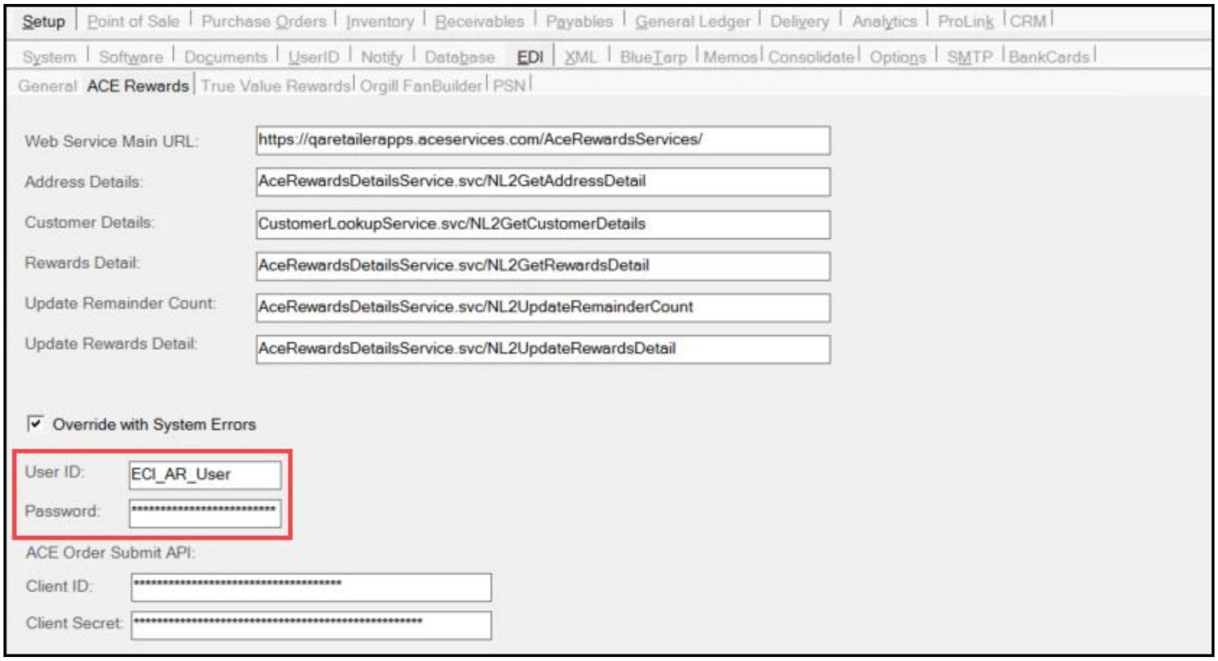


Figure 3. Parameter Settings > Setup > EDI > ACE Rewards ... Updated Fields Highlighted

Update to the Vendor EDI Bulk Receive Transaction

We have improved the Bulk Receive transaction to clarify the data types we are updating. Since X12 is a standardized format used by multiple providers for data exchange, many document-type formats may be transmitted at once. Commonly, there are two data types that are the most common:

- 810 AP Invoice Data, and
- 856 Purchase Order Updates.

In some cases, your company may receive both documents for the same purchase. When previewing Bulk Receive details, we indicate the document type for each preview row and only display the preview for the rows matching the summary (parent) row you select. In the past, clicking any row would list all documents, including those that didn't match the Bulk Apply summary row you clicked.

It's important to understand that an *810 AP Document* will also update any associated Purchase Order, so there's no need to process both for the same order. Processing the PO update alone updates the PO with the vendor's shipped quantities and will not create any Payables invoice for the purchase. By default, when PO updates are selected, and AP updates are not.

In addition to displaying additional information in the preview, we now update the Preview list data based on selections in the summary (Bulk Receive) data grid. The *Update* check box will display either checked, unchecked, or an intermediate state (in cases where only some matching preview documents are selected for update). Previously, the *Summary* check boxes didn't always match the preview selections.

Finally, when processing, the application displays a warning when different update types are selected for the same Purchase Order document. This can be elevated to an error to prevent duplicate processing if needed.

Ecommerce Updates

New Parameter Manages Grace Period for Auto-Posted Payments

Some ecommerce customers asked us to allow them to avoid applying the standard Grace Period to auto-posted online account payments. To accomplish this, we added a new check box to the *Parameter Settings > POS > Ecommerce* tab called **Use Grace Period** that is enabled (**True**) by default to apply the grace period to auto-posted online payments. To prevent the Grace Period from applying to these payments, System Administrators can uncheck this box, as described below.

Keep In Mind:

- This parameter does not apply to *manually* processed online account payments. If a customer submits a payment online, but your business does not have **Auto-post online payments** enabled for that account, the Grace Period applies, even if the *Use Grace Period* check box is unchecked.

- The *Grace Period* setting in the Receivables parameters still applies to account payments when customers make a payment in-store or by mail. This is true even when the *Use Grace Period* check box is disabled.

To reset the *Use Grace Period* parameter:

1. From the Main Menu, choose **Maintenance > Database > Parameters**. The Parameter Settings form displays.

2. Choose the **Point of Sale** tab and the **Ecommerce** tab to display the Ecommerce settings.

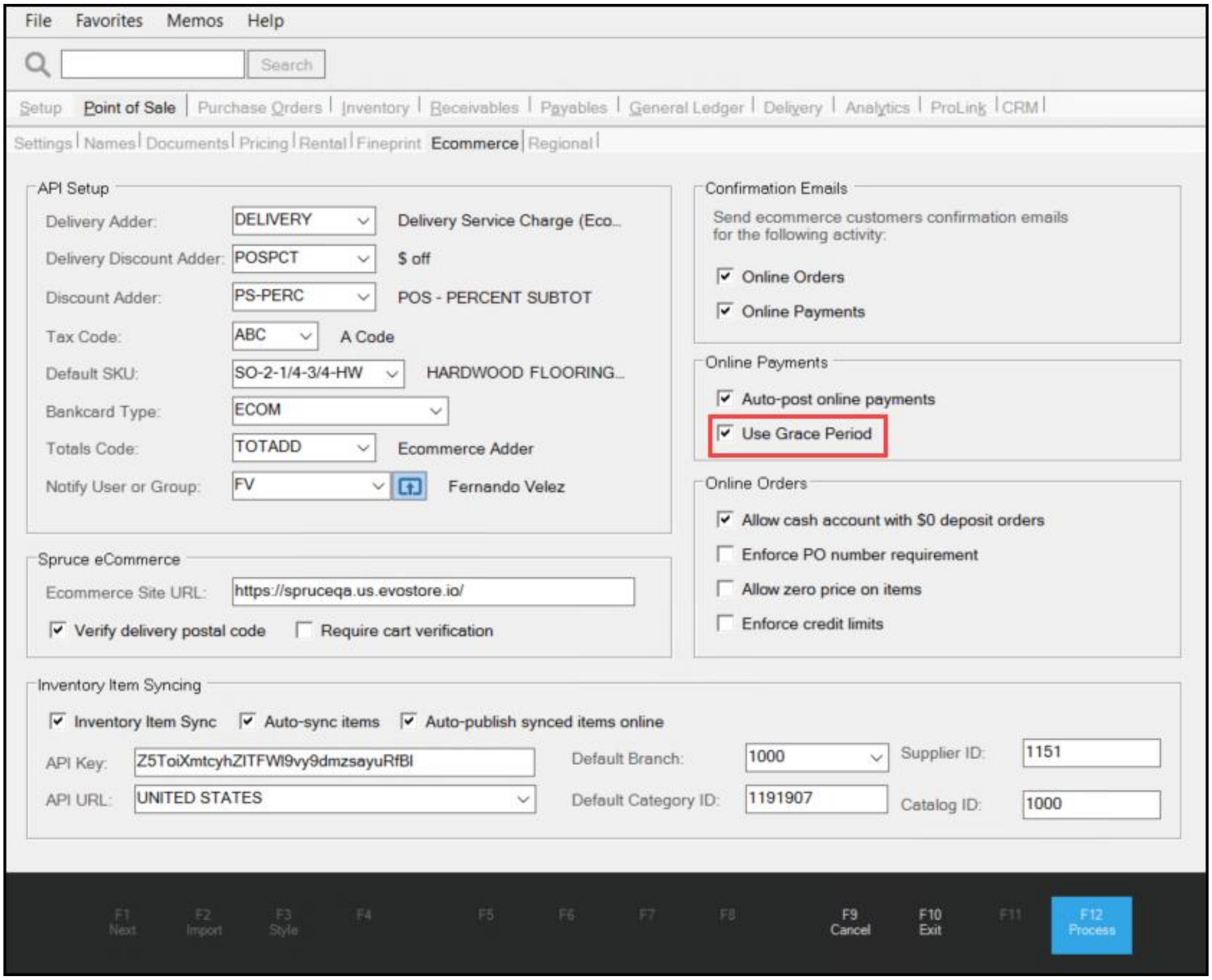


Figure 4. Parameter Settings > POS > Ecommerce > Use Grace Period Entry

3. In this form, uncheck the *Use Grace Period* check box to prevent the grace period from being used to calculate the due date for auto-posted payments.
4. Choose **Process (F12)** to save this change.

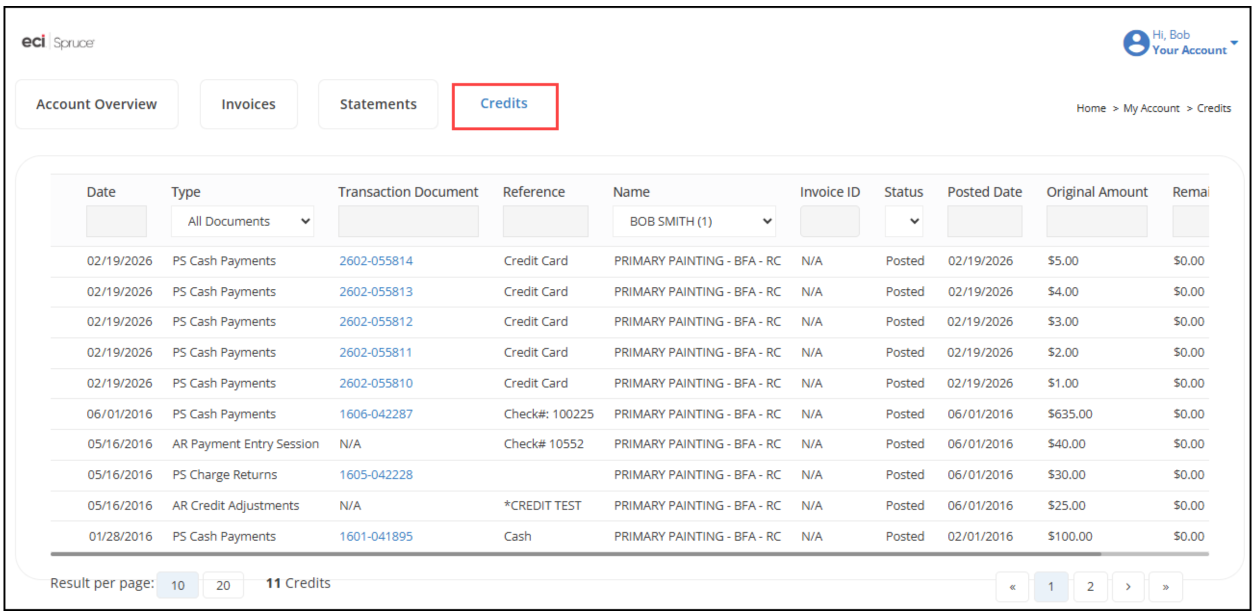
Viewing Open and Posted Credits (SPEC Only)

We added a **Credits** tab to your Spruce eCommerce customers' Accounts page that shows the open and posted credits and discounts you have applied / will apply to their accounts and jobs. The information you see for each customer in the Open

[Credits Utility](#) (Receivables > Utilities > Open Credits) form is now accessible to authorized users in Spruce eCommerce.

- *Balance Forward accounts* show credits as *Open* until the next statement runs. After the statement runs, the credit amounts show as *Posted*.
- *Open Item account* credits depend on the customer's payment of the invoice, so they are only posted when the customer makes the payment. If the customer does not pay the invoice when the statement runs, the credits remain unapplied and are considered *Open*.

Access to the **Credits** tab is determined by the user's role and the Credits settings enabled for that role (discussed [here](#)). When a customer with an authorized user role clicks the **Credits** tab, the page displays.



eci | Spruce
Hi, Bob
Your Account

Account Overview | Invoices | Statements | Credits

Home > My Account > Credits

Date	Type	Transaction Document	Reference	Name	Invoice ID	Status	Posted Date	Original Amount	Remai
	All Documents			BOB SMITH (1)					
02/19/2026	PS Cash Payments	2602-055814	Credit Card	PRIMARY PAINTING - BFA - RC	N/A	Posted	02/19/2026	$5.00	$0.00
02/19/2026	PS Cash Payments	2602-055813	Credit Card	PRIMARY PAINTING - BFA - RC	N/A	Posted	02/19/2026	$4.00	$0.00
02/19/2026	PS Cash Payments	2602-055812	Credit Card	PRIMARY PAINTING - BFA - RC	N/A	Posted	02/19/2026	$3.00	$0.00
02/19/2026	PS Cash Payments	2602-055811	Credit Card	PRIMARY PAINTING - BFA - RC	N/A	Posted	02/19/2026	$2.00	$0.00
02/19/2026	PS Cash Payments	2602-055810	Credit Card	PRIMARY PAINTING - BFA - RC	N/A	Posted	02/19/2026	$1.00	$0.00
06/01/2016	PS Cash Payments	1606-042287	Check#: 100225	PRIMARY PAINTING - BFA - RC	N/A	Posted	06/01/2016	$635.00	$0.00
05/16/2016	AR Payment Entry Session	N/A	Check# 10552	PRIMARY PAINTING - BFA - RC	N/A	Posted	06/01/2016	$40.00	$0.00
05/16/2016	PS Charge Returns	1605-042228		PRIMARY PAINTING - BFA - RC	N/A	Posted	06/01/2016	$30.00	$0.00
05/16/2016	AR Credit Adjustments	N/A	*CREDIT TEST	PRIMARY PAINTING - BFA - RC	N/A	Posted	06/01/2016	$25.00	$0.00
01/28/2016	PS Cash Payments	1601-041895	Cash	PRIMARY PAINTING - BFA - RC	N/A	Posted	02/01/2016	$100.00	$0.00

Result per page: 10 20 **11** Credits « 1 2 › »

Figure 5. Spruce eCommerce > Credits Tab

The **Credits** tab displays open and posted credits associated with payments, discounts, AR credit adjustments, and returns (credit memos) on the account. It does not currently include debit adjustments.

The *Credits* tab displays the following for each credit and is restricted based on the user's credentials.

- *Date*
  The date the credit was added to the account.

- *Type*
  The credit document type (such as *PS Cash Payments, PS Charge Returns, AR Credit Adjustments, AR Payment Entry Session*, or *PS Payment Posting Session*).

- *Transaction Document*
  The credit's document ID (for returns and payments only). This entry includes a link to the document when available, or this field might be blank for transactions associated with other credit types.

- *Reference*
  Explains the type of credit that was / will be applied, including *Credit Card*, *Check*, *Cash*, etc.

- *Name*
  The job name associated with the credit. For accounts with multiple jobs, this defaults to the Account level, but authorized users can view credits for specific jobs.

- *Invoice ID*
  The invoice ID associated with the credit memo or charge return (when the credit applies to a specific transaction). This entry includes a link to the invoice, when applicable. This field is blank for credit adjustments and discounts that are not part of a transaction or for payments without discounts or adjustments.

- *Status*
  The transaction's credit status (All, *Open,* or *Posted*). All is selected by default, but you can choose *Open* or *Posted* to display credits with those statuses only.

- *Posted Date*
  This entry shows the posting date of the credit, or it is blank if the posting has not occurred yet. You may see Open credits with a date posted here. This includes partially-applied credits with a remaining balance greater than zero.

- *Original Amount*
  The original amount of the open credit.

- *Remaining Amount*
  The amount that will be posted in the future for Open credits or for Open and partially applied credits.

If the account has multiple jobs, the user can restrict the list of credits by choosing a specific **Job Name** from the *Name* list.

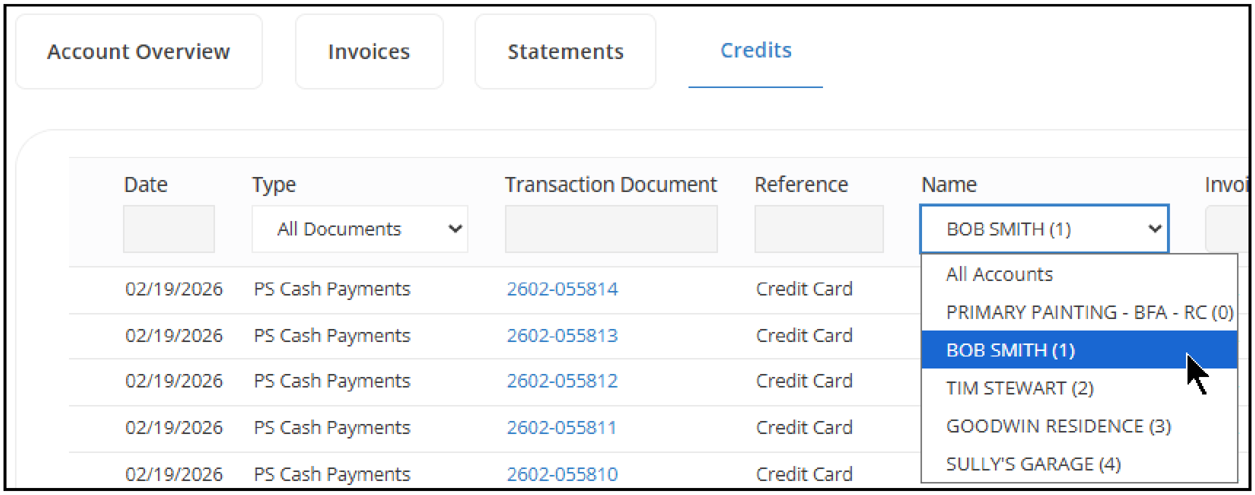


Figure 6. Spruce eCommerce > Job Name Selection List

If the user's credentials restrict their view of the account, they will only see the credits associated with their job.

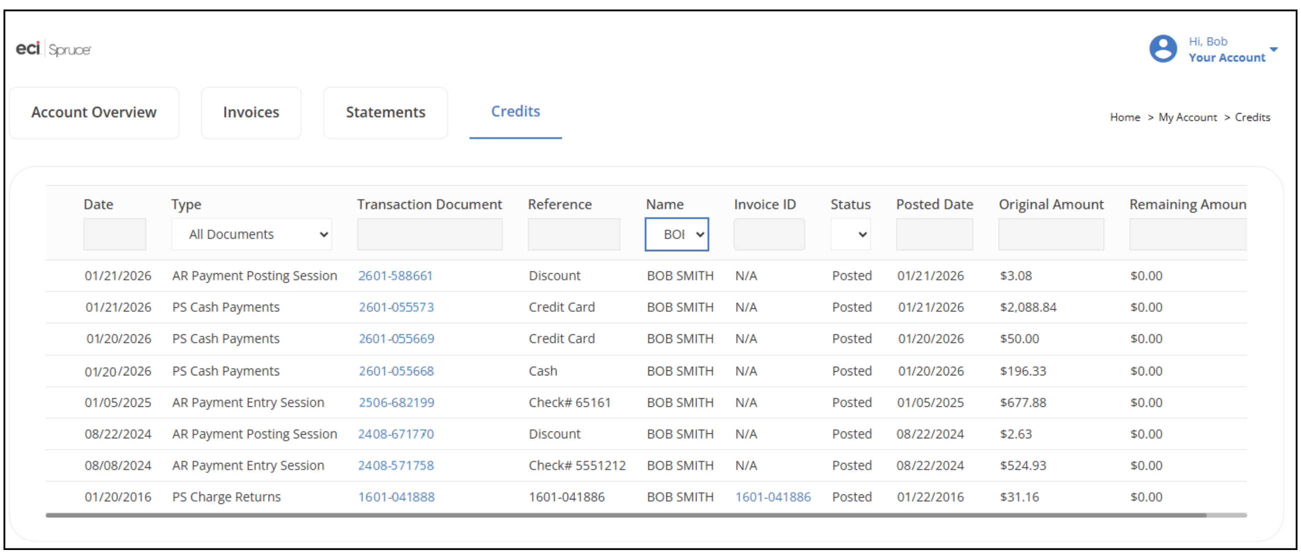


Figure 7. Spruce eCommerce > Job Name Selected > Credit Details

For any credit entry that is associated with an Invoice ID or Transaction document, there is a link to the original document in the *Invoice ID* list. Authorized users can click the document link to display it.

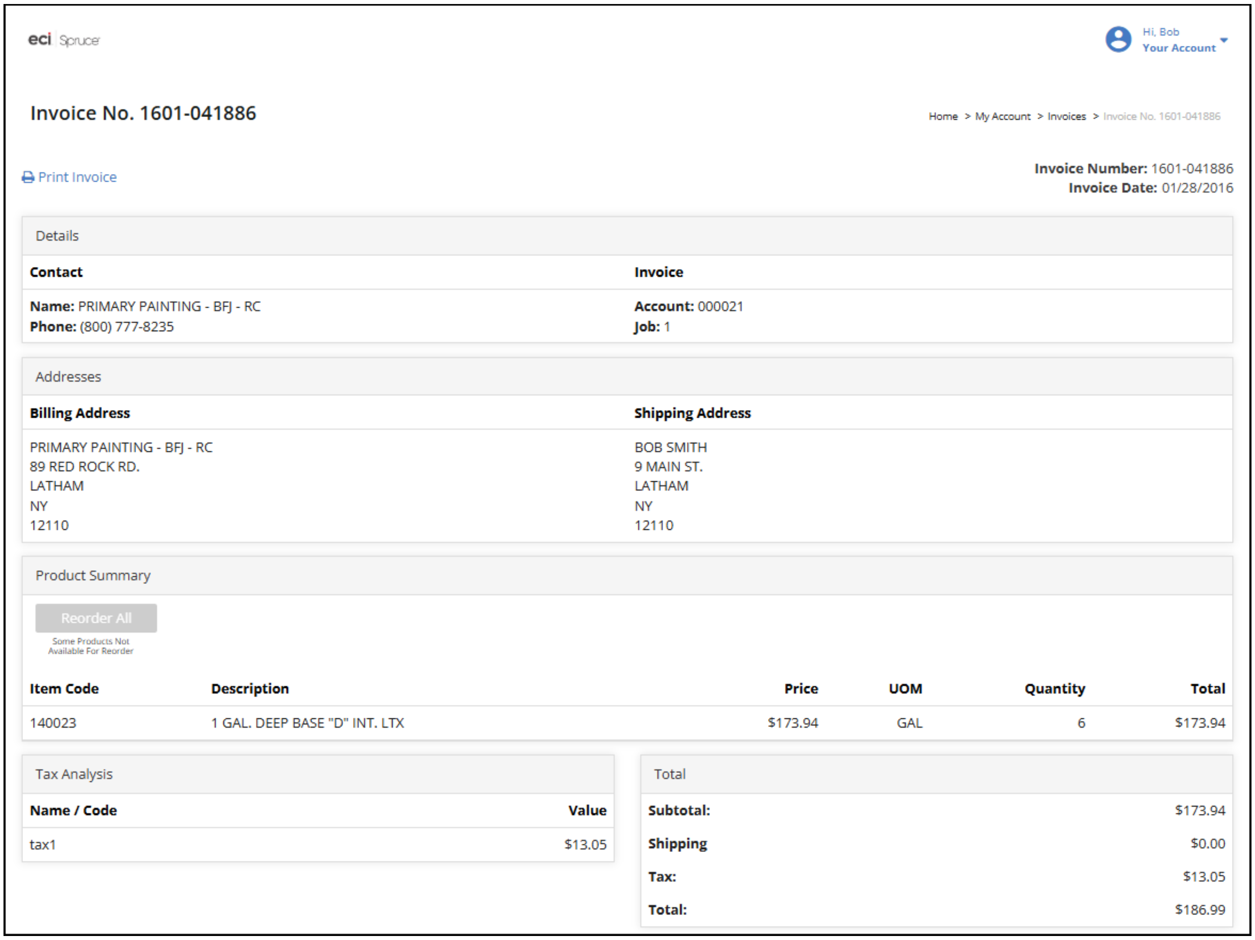


Figure 8. Spruce eCommerce > Credit Document

Customers can limit the entries that display in the list to *Posted* or *Open* credits by selecting a new status from the *Status* list.

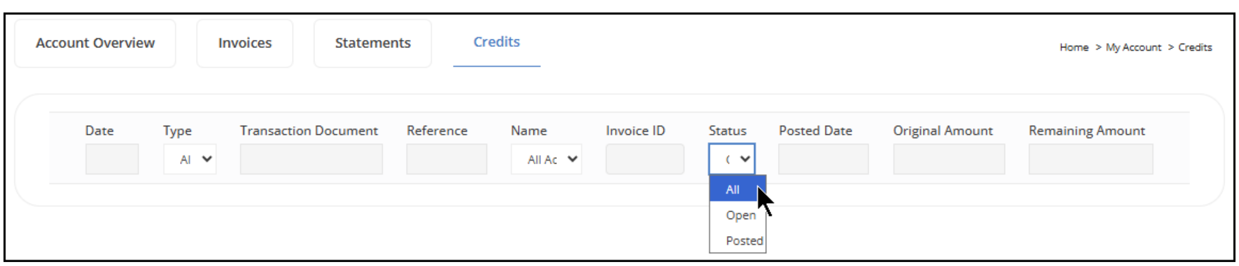


Figure 9. Spruce eCommerce > Credits Tab > Status List Options

Enabling Credits Credentials for a User Role

EvolutionX administrators can enable the display of the Credits tab for specific user roles. This feature is turned off by default.

To add the Credits tab to a Spruce eCommerce role:

1. From the Left Menu, choose the **Customers > Roles** options to display the list of roles.
2. Choose the role you want to add the Credits tab to.
   The Role permissions list displays.

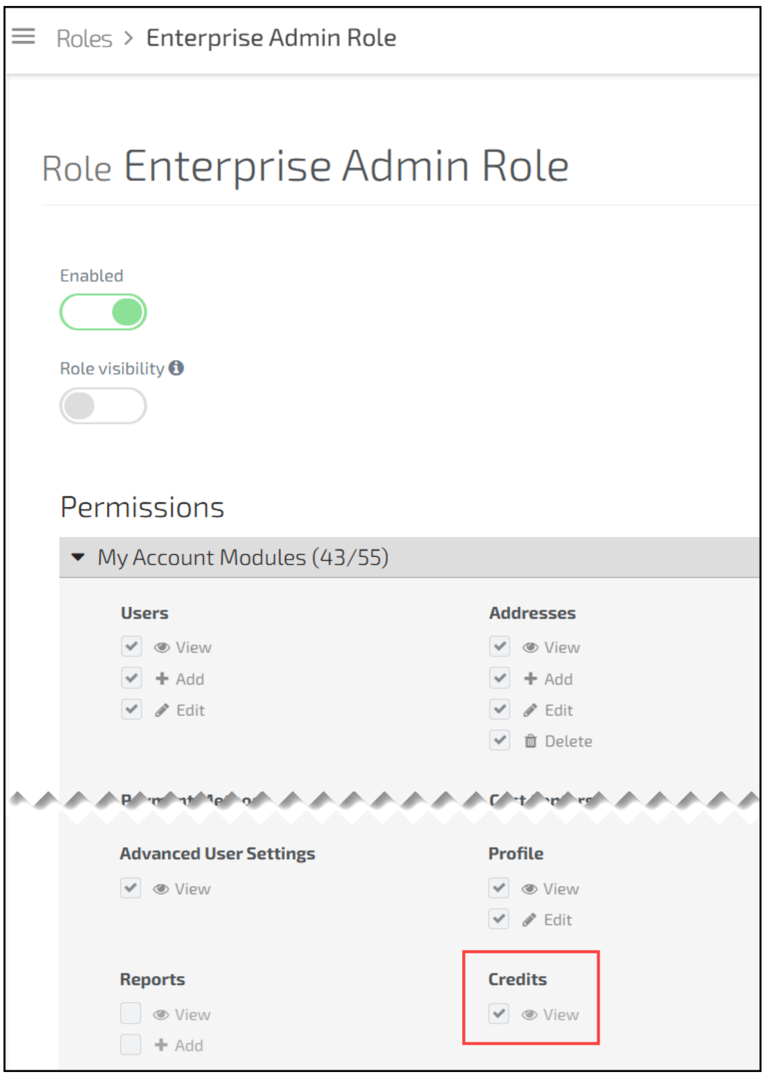


Figure 10. EvolutionX > View Credits Permissions Enabled

3. In the *Permissions* list, scroll down to the **Credits** entry and click the **View** check box to enable this feature for the customer role you selected.

Defect Resolutions

ECOMMR-4719 – Opening Statements in Account Area Issue Resolved (SPEC Only).
A customer noticed that when they tried to open statements using the *Job Summary Remit Only* setting in the Account area, and they tried to print the statement, they received the message:

- *Something went wrong: CreatePDFDoc Request failed for document ID <ID number>.pdf*

The selected statement did not print as expected. This occurred in Spruce and in Spruce eCommerce. We corrected this issue to ensure that Job (Summary and Remit Only) statements print as needed on both platforms.

ECOMMR-7911 – Invoice Totals Displaying Correctly for Tally Items. (SPEC Only) We investigated a Spruce eCommerce issue that occurred when customers purchased tally items online. When these tally items had child rows, the application displayed them as separate line items on the invoice, which affected the order totals. Many of these child items were used for internal cost tracking and were not intended to appear on customer invoices. We redesigned this code to hide these child rows from the process and only return visible, sellable item data. We tested this change to ensure that the subtotal matches the sum of *the ExtendedAmt* entries on the invoice, and we validated that the tax and total remain consistent with the item pricing.

LBMHR-278 – True Value Limited Use Coupon Issue Resolved.
When applying a True Value Limited Use Coupon to a sales transaction, the application applied the coupon before assessing whether the total amount met the coupon criteria. We updated this process to ensure the coupon validity assessment is completed before we apply the coupon to the transaction.

LBMHR-773 – Update Ensures Restricted Users Cannot Change Card on File Settings for Accounts.
There is a security setting in the User ID form that prevents unauthorized users from changing the Card on File (COF) settings for an account. When the setting *Restrict Prompts to Add/Replace Card on File* is enabled, it should prevent a user from changing the COF settings for a customer. However, during checkout for a customer with a COF, the system prompted the user to ask whether the customer wanted to change the stored card. This was true, even if the user's COF setting above was

enabled. We have updated the checkout process to prevent this prompt from displaying. Qualified users can add or change an account's card on file settings using the Payments > Add Card on File only.

LBMHR-986 – Clothing Item Tax Issues Resolved in Daily Sales Report. There was an issue with the taxes applied to clothing items, which caused the non-taxable total to be counted twice in the Daily Sales Report. We corrected the classification issues that caused this problem to ensure clothing sales are counted only once and in the correct category. If you previously noticed missing non-taxable totals for the current month, these totals will now appear correctly.

LBMHR-1325 – Changes Prevent Future Branch-Specific AP Billing Posting Issues. When reversing an AP Billing document from a branch different from the transaction's original branch, the system incorrectly posted the reversal (Vendor Credit) to the current user's branch AP GL account rather than the original AP branch GL account. This caused GL accounts to be off balance, which were caught in the resulting AP Aging reports, and created branch-level AP discrepancies in the data. This required manual journal entries to correct, which were time-consuming.

We updated our AP billing reversal logic to ensure that the application retrieves the original AP billing document's GL account and ensures that the Vendor Credit reversal posts to the same AP GL account used in that original billing document. We also added additional validation to ensure that the original document's branch GL account is used in this processing. We are implementing additional safeguards to prevent the current session branch from overriding data in the historical document branch. We have added additional logging to track these types of reversals across branches and now include GL account validation to ensure we offset entries correctly and maintain branch consistency.

LBMHR-1577 – AnyWare Label Printing Issue when using Zebra Printers Resolved. When using AnyWare to print multiple labels to a Zebra printer, some customers reported issues with larger print jobs (typically 50+ labels). AnyWare sent the labels multiple times to the Windows print queue before they reached the printer. This resulted in wasted labels and longer processing times. We found that this issue was not related to the printer itself.

We resolved this issue by adding caching to the label print process, which prevents the same print job from being picked up and processed multiple times. The system now temporarily tracks print jobs and clears them after a short interval to ensure they are only executed once, even on slower devices. This issue is resolved in the version 32 release, but you can avoid this issue before upgrading by printing labels in smaller batches to prevent duplication.

LBMHR-1677 – Updating POS Assured Transactions to Reflect Cash Drawer Assignments. When your internet connection goes down, you can continue processing transactions using POS Assured. When your internet service is restored, POS Assured uploads the transaction data to your cloud instance, making it available for import. In the past, these transactions were not assigned to a specific cash drawer because the expectation was that the software would assign one based on the station that imported the transactions during invoicing. This caused issues in the End-of-Day reconciliation process because the transactions were attributed to the wrong cash drawers.

To resolve this issue, we added new code that ties the user's cash drawer assignment to each transaction. If the user does not have a cash drawer assignment but the submitting station has an associated cash drawer, the transaction uses that station's assigned cash drawer instead.

LBMHR-1762 – Database Error Caused by Cost Corrections Issue Resolved with Better Messaging.
A customer reported that their database experienced a lock time-out when two people attempted to process routine inventory cost corrections simultaneously. After some investigation, we found that while these users were working on different cost correction records, the two items were related because the new cost correction was based on an earlier related cost correction receipt.

To manage the issues we found, we made the following changes to prevent the database error:

No Cost Corrections over a Year Old Allowed
When a user attempts to update a receipt to add a cost correction, and the receipt is over a year old, a new message displays, and the Document ID field that contains the old receipt clears:

- *Receipt selection older than one year is not permitted.*
  By design, the application will only display receipts that are less than a year old.

New Process for Cost Corrections Receipts to Identify Earlier Cost Corrections that Require Update.
If a user selects a receipt to make a cost correction, the application searches for related inventory receipts to determine whether they also require updates. When a prior receipt does require an update, a new message displays:

- *Previous cost correction(s) did not complete successfully. To attempt to process these corrections, now respond "Yes" or respond "No" to not attempt at this time. Responding "Yes" may result in an additional delay.*

  This allows the user to review and update the previous (related) receipt or continue without updating it.

  - If the user chooses Yes, the application processes the new receipt as specified and updates the older cost correction receipt with the new cost correction amount. Both receipts contain the current date.

  - If the user chooses No in this case, the application only processes the cost correction for the newly selected receipt, not for the older one. The new receipt contains the current date, and the older receipt is unchanged. Note: If the user chooses No, when the End of Day (EOD) inventory process runs, and the *Needs Update* cost correction exists for the process date, the application will not create journal entries for any documents with "needs update" in the details.

LBMHR-1789 – Vendor EDI Bulk Receive Refactored to Preserve Manual Selections.
After you retrieved items using the Vendor EDI > Bulk Receive process, if you manually cleared items from the list and then processed the remaining items, the application sometimes reselected the cleared items. This caused the wrong updates to process. This was especially confusing when the receive process included both Purchase Order updates and Accounts Payable updates for the same purchase order (because the preview did not always clearly show which document type was being updated).

We changed this process to ensure that the Preview now clearly identifies the update type for each row and shows only the rows that match the selected summary record. It retains the user's checked or unchecked selections instead of resetting them. The system also keeps the summary and preview selections in sync and warns you if you select conflicting update types for the same purchase order.

To avoid this issue going forward, review the Preview list entries before processing, and confirm that only the intended update type is selected. We also recommend that you not process both AP and PO updates for the same order unless it is specifically required. There is more in the Bulk Receive/Apply topic in the Help System.

LBMHR-1796 – Do It Best BOPIS Parameter No Longer Disabled by Mistake. A customer reported that when someone without administrator credentials accessed the EDI parameter settings and clicked **Process (F12)**, this action disabled the Do It Best BOPIS setting. We corrected this issue to ensure that even if a user with these permissions accessed the EDI parameter tab and selected the Process key, no changes would occur.

LBMHR-1797 – New EOD Processing Rules Improve Receipt Processing for Foreign Purchases. If you buy materials from other countries, you know the cost can be affected by currency value changes. In the past, when processing receipts for foreign currency-purchased items, the application was not posting the General Ledger journals for items with no currency differential amounts. This affected the GL journal results and the Stock Valuation report. We modified this process to ensure that all products purchased and received from foreign vendors are correctly recorded in the appropriate general ledger journals to resolve this issue.

LBMHR-2292 – Updates to the Numbering Process Improve Job ID Creation. Customers asked us to update the automatic job-numbering process, when a user creates a new job in Point of Sale and Receivables. In the past, if someone manually added an out-of-sequence job ID, the application would use that new ID to create the next job ID in the sequence, by default. For example:

- For the ABC Construction account, if the existing job IDs were **0**, **1**, and **2**, and someone added a new job ID of **12345**, the next time someone added a new job, the application would set the new ID to **12346** by default to keep them in sequence.

  This caused issues when someone added a new job ID that was **99999999**, because you cannot add a higher job ID.

To resolve this issue, whether you add a new job ID in the:

- Point of Sale *Delivery* tab, as when you process a Sales, Open Tickets, Direct Ship, and Orders transaction, or

- Job Maintenance form (via **Point of Sale > Database > Job** or **Receivables > Database > Job**)

The application will now increment the job ID automatically based on the last automatic sequential entry. So, in the ABC Construction example above, if you add a new job to the account, the application will default the new Job ID to **3**. Users can still add a custom Job ID manually if they choose. The application will still prevent a user from adding a duplicate Job ID for the same account.

LBMHR-2302 – Improving the Processing of the GL Inventory Reconciliation Report. The GL Inventory Reconciliation report was taking too long to load, even for just one or two days of data. We identified that the report's query needs optimization to improve performance. We have escalated this to our development team, who are working to make the report faster and easier to use. Meanwhile, we recommend scheduling the report to run during off-hours as a temporary workaround.

LBMHR-2321 – TrueValue Local Inventory Daily Transmission Restored. A customer reported that the TrueValue local inventory daily send report (SPEC 98) was not transmitting as usual. This information is critical for updating the customer's ecommerce sites with item details, including current quantities. Customers were subsequently able to send this report manually as a workaround. It appears this occurred because many companies submitted their SPEC data simultaneously. We updated the code to ensure the TrueValue system processes these reports correctly.

LBMHR-2414 – Branch Issues Associated with Online BOPIS Orders Resolved. When a customer places an online BOPIS order, and the ordered materials are not in the Master Branch, the application should accurately associate the transaction amount and inventory data with the branch from which the materials were purchased. Some Totals reports showed that sale amounts for some BOPIS orders were appearing in two branches: the branch where the item was located and the Master branch. We have corrected this issue to ensure that reports that include BOPIS orders accurately reflect the invoice and inventory records in the application.

LBMHR-2535 – Validating Do It Best BOPIS Invoices Process Updated. In the past, when a tax-exempt customer placed a BOPIS order online, the application adjusted the transaction total to remove the tax amount. When the release request was processed (and the customer picked up the item or had it delivered), the application updated the invoice to reflect the applicable taxes, rather than the customer's tax-exempt status. The application displayed an error that prevented the final invoice from being processed. We updated the validation process to ensure the application uses the order's subtotal, rather than the invoice total, to confirm the transaction amount for both tax-exempt and taxable transactions going forward.

LBMHR-2684 – Interim Statements Showing Account Payments Correctly Again.
In the last release, we attempted to fix how credits display, but inadvertently omitted payments when the interim statement was generated. We have adjusted the logic to ensure that the full payment amount posted in the current billing cycle displays, and that the application properly subtracts that amount from the *Net Amount Due*. This ensures that the interim statements generated during the current billing cycle display the correct account balance information.

LBMHR-2709 – ACE Automatic EDI Processes Using PSN Again.
Some businesses that use ACE as a supplier reported issues downloading the Price Updates, Promotions, Rewards, and Hotsheets as they normally would. After some investigation, we found that the system was reverting to the old SFTP process instead of using the PSN system enabled in the application. We corrected this issue to ensure that EDI transmissions are completed as expected.
Note: If you are still on version 31 and you are experiencing these issues, you can download the Ace Hotsheets, Price Updates, and Promotions manually by following the instructions in *Retrieving Hotsheets and Promotions from ACE* and applying the pricing to the inventory as described *here*.

LBMHR-2919 – Adding a New Job in the Process > Delivery Tab Issue Resolved.
In Spruce, when using the Point of Sale (POS) system to add a new job in the Process > Delivery tab, the application failed, preventing you from completing the transaction. This was caused by a recent change to the job ID assignment process that tried to determine the "next" available job ID. We have updated this process to ensure that existing job IDs are sorted, making it easier to determine the next available job ID.

LBMH02-5397 - Credit Record Data Alignment Issue Resolved. (SPEC)
We identified and resolved an issue affecting the display of credit records generated through AR Payment Entry Sessions. Previously, when multiple check payments were processed on the same business day—whether applied to a single account or across multiple accounts—the system could occasionally misalign the internal credit identifiers. This resulted in the *Original Amount* and *Reference* (Check Number) fields displaying data from a different payment made on that same day.

This was a display-level inconsistency within the Credits interface; the underlying payment processing remained secure. Following this update, all AR Payment Entry Session credits will correctly reflect their respective amounts and check references, ensuring full alignment with your financial records. We recommend you keep track of the original check numbers when you make these kinds of payments on the same day for clarity.